



# Norwegian Embassy

## Beijing

### FREQUENTLY ASKED QUESTIONS

#### **What happens to my application and passport after submission at VFS?**

VFS will send them to the Embassy in Beijing. You can track it at

<https://www.vfsvisaonline.com/Global-Passporttracking>.

**VISA APPLICATIONS (SHORT STAYS):** your passport will be returned to VFS as soon as a decision is made.

**RESIDENCE PERMIT APPLICATIONS:** your passport will be returned to VFS as soon as a decision is made, but if you do not need an entry visa because of your nationality, your passport will be returned right after your case is registered.

You may request your passport back before receiving a decision. In this case, you will have to pay a new courier fee to VFS to send it back to the Embassy when/if the application is granted.

#### **How long does it take to receive an answer?**

**VISA APPLICATIONS** are handled by the Embassy and the normal processing time is 15 calendar days. This time may be extended up to 45 days if further scrutiny or additional documentation is needed or if the case is sent to the Norwegian Directorate for Immigration (UDI) for processing.

The waiting time starts from the day the application is registered at the Embassy and not from the date of your appointment with VFS. Please also allow for another 2-5 days of courier between VFS and the Embassy in each direction.

**RESIDENCE APPLICATIONS** are handled by UDI and the processing time varies from case to case. For an estimate, visit [www.udi.no/en/word-definitions/waitingtime](http://www.udi.no/en/word-definitions/waitingtime). When your application is finalized, the decision notice will be sent to your e-mail.

The waiting time starts from the date of your appointment with VFS for residence cases.

#### **Can my case be expedited?**

No, the Embassy cannot prioritize individual cases unless in justified and documented cases of urgency (tourism trips are not considered urgent). It is the applicant's responsibility to apply on time and provide the necessary documentation.

#### **Can I contact the Embassy for updates on my application?**

No, the Embassy does not give updates on applications still under consideration. You will be notified as soon as a decision is made. But the Embassy may contact you via e-mail if additional information or clarification is needed.

#### **Can I get a refund of the processing fee if my plans change?**

No, the processing of your application started when you submitted your documents and biometrics at VFS. Thus, the processing fee cannot be refunded.

#### **Who can have access to information about the case?**

Only the applicant can receive information about the case, including the decision. If you want other people to act on your behalf, you must give them a written power of attorney ([www.udi.no/en/word-definitions/power-of-attorney--authorisation-](http://www.udi.no/en/word-definitions/power-of-attorney--authorisation-)).

#### **How can I add new information or documents to my case?**

**VISA APPLICATIONS:** you can send them to the Embassy's e-mail ([bejvisa@mfa.no](mailto:bejvisa@mfa.no)). Please include your full name, date of birth, and passport number.

**RESIDENCE APPLICATIONS:** you must send them directly to UDI ([www.udi.no/en/word-definitions/forwarding-documents](http://www.udi.no/en/word-definitions/forwarding-documents)).